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## Non-Standard Order Policy Terms and Conditions

A non-standard order is defined as any order other than an order for standard inventory items with standard terms, i.e. blanket orders, non-inventory items, special coatings, unusual quantities, special terms, etc.

1. Cole Tooling will provide a quote for each item on a non-standard order.
2. Standards terms do not apply to non-standard orders; terms are as quoted.
3. Delivery is as stated in the quotation.
4. All non-standard orders must reference the quotation number on the purchase order.
5. All purchase orders for non-standard orders are limited to one item unless otherwise specified.
6. Returns will NOT be accepted on non-standard orders for any reason other than manufacturing defect (subject to Cole Tooling verification).
7. Engineering changes or other changes (i.e. different coatings) will require a new quote and a new purchase order.
8. Cole Tooling reserves the right to ship and invoice within 6% of the quantity ordered without exceeding the amount ordered unless otherwise specified.
9. For non-standard orders with specified release dates, the final release may not exceed 6 months from the first release date. Any inventory that has not been released after 6 months from the first release date will be automatically shipped and billed.
10. For non-standard orders with specified release dates, Cole Tooling reserves the right to manufacture and inventory the quantity ordered in whole or in part.

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